

CARTISAN DESIGN VANITY & BATH.



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Phone: (626)-333-2688

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CARTISAN DESIGN Life-time Limited Product Warranty

When properly installed and under normal conditions of use, CARTISAN DESIGN products are lifetime warranted against defects in material or workmanship, to the original consumer purchaser, from authorized sellers. CARTISAN DESIGN retains the right to determine if merchandise returned is defective, and its judgment shall be final in such matters. This warranty does not apply to any merchandise which is modified in any way or used on any installation or unit other than a residential property. If you believe your product is defective, please contact CARTISAN DESIGN or CARTISAN DESIGN distributor where you purchased the product. Proof of purchase, dated store receipt or invoice evidencing date of product sale to end user must be provided to CARTISAN DESIGN Customer Service.

CARTISAN DESIGN will replace, free of charge, during the applicable warranty period, any part or finish (other than electronic parts and batteries) that proves defective in material and/or workmanship under normal installation, use and service. CARTISAN DESIGN may, in its sole discretion, use new, refurbished or recertified parts or products for such replacement. If replacement is not practical, CARTISAN DESIGN may elect to refund the purchase price in exchange for the return of the product. Any labor charges incurred by the purchaser to repair, replace, install or remove this product are not covered by this warranty. **These are your exclusive remedies.**

This warranty is conditioned upon the following: that (a) CARTISAN DESIGN is notified in writing and provides consent to return the product(s) in question, (b) the product(s) is/are returned with proof of purchase date, and (c) upon return and inspection, the product(s) is/are found to be defective as noted above.

This warranty does not cover any damage to the products due to external causes including without limitation: improper installation or operation, product abuse or misuse, or use of adverse or hazardous chemicals or cleaners containing abrasives, alcohol or other solvents, physical damage, acts of nature and environmental conditions (such as reasonable wear and tear, outdoor use, etc.), or any other occurrences beyond the reasonable control of CARTISAN DESIGN.

This warranty is not applicable to any merchandise which is marked, advertised or otherwise sold as "clearance" or "closeout" items. CARTISAN DESIGN SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.